External Provider Terms and Conditions

All purchases are subject to **Microwave Dynamics'** (hereafter "Buyer") standard terms and conditions as stated herein, unless specifically stated otherwise. All suppliers to **Microwave Dynamics** shall provide the following additional information as needed or when requested:

1. External provider must acquire Buyer approval prior to making changes to **product design, process requirements, procedures, technical data, equipment or specifications.**
2. When required, External provider shall provide evidence of **qualification of personnel** when requested by Buyer.
3. External provider to Buyer shall maintain a **quality management system** compliant to a minimum of ISO 9001 or AS 9100, unless a waiver in writing is approved in advance by Buyer management.
4. The External provider shall provide the **identification and revision status of technical data** such as specifications, drawings, process requirements, inspection/verification instructions and other relevant technical data when requested by Buyer.
5. The External provider shall notify Buyer of **nonconforming product** when found in its facility(ies), or if found at another customer from the same lot number.
6. If nonconforming product is found in External provider facilities, External provider shall obtain Buyer approval of **nonconforming product disposal** at our company facilities.
7. External provider shall notify Buyer of changes in product and or process, changes of the Supplier's raw material suppliers, changes of manufacturing facility location(s), and when needed, obtain Buyer approval in writing.
8. When informed by Buyer, the External provider shall maintain **technical test records and verification records**, when product compliance testing records must be retained. Buyer will inform the External provider if the retention period is less than (10) ten years.
9. Buyer, its Customer(s), and regulatory authorities retain the right to **access information** regarding all applicable External provider organization's manufacturing areas and review product validation or quality records with 24-hour notice.
10. The External provider shall notify their supply chain of applicable **Buyer requirements** including final customer requirements.
11. The External provider is responsible to review their personal integrity & responsibility to ensure their contribution to the buyer's product/ service conformity & safety.
12. MD will not accept any counterfeit parts and will investigate legitimacy of any suspicious parts. Regardless of the qualified External providers list, procurement will only buy from OEM/OCM or franchised distributors unless first authorized by the customer. MD reserves the right to investigate, reject, and report any parts suspected of being counterfeit. MD is a member of GIDEP (Government Industry Data Exchange Program), and utilizes their database lists, to verify and eliminate the risk of purchasing counterfeit parts. GIDEP provides reports and acts as a central repository of information on suspected counterfeit parts, which is constantly updated and confirmed.